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10/814,081	03/31/2004	Wu Chou	633-001us	5517
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Avaya DEMONT & BREYER, LLC 100 COMMONS WAY, STE 250 HOLMDEL, NJ 07733			YEN, ERIC L	
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**Please find below and/or attached an Office communication concerning this application or proceeding.**

The time period for reply, if any, is set in the attached communication.

Notice of the Office communication was sent electronically on above-indicated "Notification Date" to the following e-mail address(es):

docketing@dblax.com

<b>Office Action Summary</b>	<b>Application No.</b> 10/814,081	<b>Applicant(s)</b> CHOU ET AL.	
	<b>Examiner</b> ERIC YEN	<b>Art Unit</b> 2626	

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --

### Period for Reply

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS, WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

### Status

- 1) ☒ Responsive to communication(s) filed on 20 July 2010.
- 2a) ☒ This action is **FINAL**.                      2b) ☐ This action is non-final.
- 3) ☐ Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

### Disposition of Claims

- 4) ☒ Claim(s) 1,3-7 and 9-18 is/are pending in the application.
- 4a) Of the above claim(s) \_\_\_\_\_ is/are withdrawn from consideration.
- 5) ☐ Claim(s) \_\_\_\_\_ is/are allowed.
- 6) ☒ Claim(s) 1,3-7 and 9-18 is/are rejected.
- 7) ☐ Claim(s) \_\_\_\_\_ is/are objected to.
- 8) ☐ Claim(s) \_\_\_\_\_ are subject to restriction and/or election requirement.

### Application Papers

- 9) ☐ The specification is objected to by the Examiner.
- 10) ☐ The drawing(s) filed on \_\_\_\_\_ is/are: a) ☐ accepted or b) ☐ objected to by the Examiner.  
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).  
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).
- 11) ☐ The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

### Priority under 35 U.S.C. § 119

- 12) ☐ Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
- a) ☐ All    b) ☐ Some \*    c) ☐ None of:
1. ☐ Certified copies of the priority documents have been received.
2. ☐ Certified copies of the priority documents have been received in Application No. \_\_\_\_\_.
3. ☐ Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).

\* See the attached detailed Office action for a list of the certified copies not received.

### Attachment(s)

- |   |   |
|---|---|
| 1) <input checked="" type="checkbox"/> Notice of References Cited (PTO-892)         | 4) <input type="checkbox"/> Interview Summary (PTO-413)           |
| 2) <input type="checkbox"/> Notice of Draftperson's Patent Drawing Review (PTO-948) | Paper No(s)/Mail Date. _____                                      |
| 3) <input type="checkbox"/> Information Disclosure Statement(s) (PTO/SB/08)         | 5) <input type="checkbox"/> Notice of Informal Patent Application |
| Paper No(s)/Mail Date _____   | 6) <input type="checkbox"/> Other: _____                          |

## **DETAILED ACTION**

### ***Response to Amendment***

1. In response to the Office Action mailed 6/7/10, applicant has submitted an amendment filed 7/20/10.

Claims 1, 3-7, 9-18, have been amended. Claim 8 has been cancelled.

### ***Response to Arguments***

1. Applicant's arguments with respect to claims 1 and 3-18 have been considered but are moot in view of the new ground(s) of rejection.

Applicant argues that Li does not teach different kinds of sources for the terms (Amendment, page 18), but as claimed this limitation does not necessarily require that the word-terms and word-classes are from separate and distinct sources. The claims only require that the combination be generated and that it includes a set of word-terms and a set of word-classes. A generator that generates a combination of terms from a SINGLE source that includes BOTH term word information and word class information would still read on the claims.

### ***Claim Rejections - 35 USC § 103***

1. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negated by the manner in which the invention was made.

2. Claims 1, 3, 5-7, 9-18, are rejected under 35 U.S.C. 103(a) as being unpatentable over Li et al. ("Improving Latent Semantic indexing Based Classifier With Information Gain"), hereafter Li, in view of Diab et al. ("An Unsupervised Method for Word Sense Tagging using Parallel Corpora"), hereafter Diab.

As per Claim 1, 15, Li teaches a method (and corresponding apparatus, where the joint classifier is defined in the claim by its function identical to the method in Claim 1) comprising: receiving, by a processor-based device, a communication that comprises a word that is a natural-language word ("natural language understanding... directing the user's call... matches a user's request", Section 4, Experimental Setup, paragraph 1; where users communicate by speaking in natural language which includes speaking natural language words)

selecting by the processor-based device a plurality of terms wherein the selecting is based on an information-gain value of each term ("term-document matrix... each selected term... IG based term selection is implemented... terms are selected and used in the term-document matrix based on their discriminative power", Section 3; where the terms selected are IG based and sorted by their individual values)

generating by the processor-based device a matrix, wherein (i) the matrix comprises a plurality of categories and a plurality of terms, and (ii) each term in the matrix is associated with at least one category ("term-document matrix M is formed by terms... selected term is mapped to a unique row vector and each category is mapped to a unique column vector", Section 3, especially paragraph 3; where the matrix is

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formed by combining terms [i.e. word terms] and categories [word-classes], and in a matrix, the matrix cell corresponding to a specific row's term/word-term and a specific column's category/word-class associates the term and the category corresponding to a cell; Alternatively, words are naturally associated with some particular class [e.g. words that are verbs, medical words, English words, etc.] and "at least one category" as claimed does not necessarily refer to any category in particular so any word naturally reads on this claim limitation because words are, by virtue of what they are, part of some form of category)

determining from the matrix, by the processor-based device, a category for the word ("LSI classifier... categorize an unknown document... derived from... as in LSI according to IG enhanced term-document matrix... similarity... n-best categories", Section 3; "user's request", Section 4; where categorizing a document by consequence categorizes the word in that document, and this is "joint classification" in the sense that it "jointly" uses both term information and category information to perform classification [i.e. "joint classifier is configured to determine at least one category for the words, by applying a combination of word information and word class information to the words", Specification, page 6]).

Li fails to teach generating by the processor-based device a combination of terms, based on the word, comprising: (i) a set of word-terms and (ii) a set of word-classes, wherein a term is one of a word-term and a word-class, where the plurality of terms selected is from the combination of terms, where the terms assigned information-gain values are the combination of terms

Diab teaches/suggests generating by the processor-based device a combination of terms, based on the word, wherein a term is one of a word-term and a word-class comprising: (i) a set of word-terms and (ii) a set of word-classes, wherein a term is one of a word-term and a word-class ("word sense tagging... automatically sense annotating... large amounts of data... using an unsupervised algorithm... bootstrap... creating a sense-tagged corpus", Introduction, especially paragraph 3; "project the sense tags from the target side to the source side... KIND-OF-DRAMA sense... CALAMITY... the tagging... would yield... large number of French words will receive tags from the English sense inventory", Approach, especially 4th bullet, paragraph ending at the upper right of page 257, and last paragraph; Applicant does not claim that the word that the generation is based on was derived from the communication, so as long as the generated data includes the word that also exists in the communication, it is "based on the word" that the communication "comprises"; Diab teaches sense-tagging words to create a corpus of sense-tagged data. Each of these sense-tagged words includes a word-class like CALAMITY and a word-term like catastrophe. Diab teaches the existence of different senses [like KIND-OF-DRAMA] and it is at least obvious that catastrophe is not the only word with different senses in French. The sense-annotated words in the corpus, collectively, are a "combination of terms" because the classes/senses are combined with their corresponding words, and at the very least in set theory sets can include 1 element, or alternatively, collectively all of the sense-annotated words are a set of word-terms and their corresponding senses collectively are a set of word-classes)

where the plurality of terms selected is from the combination of terms, where the terms assigned information-gain values are the combination of terms (“word sense tagging... automatically sense annotating... large amounts of data... using an unsupervised algorithm... bootstrap... creating a sense-tagged corpus”, Introduction, especially paragraph 3; “project the sense tags from the target side to the source side... KIND-OF-DRAMA sense... CALAMITY... the tagging... would yield... large number of French words will receive tags from the English sense inventory”, Approach, especially 4th bullet, paragraph ending at the upper right of page 257, and last paragraph; where Li [in Section 3, especially paragraph 2] teaches that the term-document matrix is generated from a labeled corpus, though it does not specifically state how the corpus is generated. Diab teaches generating a labeled corpus by a processor which contains the very information that Li wishes to extract for Li's matrix. Therefore, one of ordinary skill in the art can simply substitute the corpus used in Li with one generated from a processor as per Diab that contains the information needed to generate the matrix, and which can be used to bootstrap the classifier described in Li)

Therefore, it would have been obvious to one of ordinary skill in the art at the time of invention to perform a **simple substitution** of one corpus which the information-gain-matrix performs selection from with another, because Li teaches a classification method/device **which differed from the claimed device by the substitution of a** corpus containing word class information and word term information generated by some means used by Li to generated a matrix, with another corpus containing the same information derived/generated by a processor. Diab teaches that a corpus generated by

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a processor and containing word class information and word term information **was known in the art. One of ordinary skill in the art could have substituted one corpus for another to obtain the predictable results of** a system which performs classification using a matrix generated from a corpus containing terms and classes (as per Li) where the corpus containing terms and classes is generated by a processor (as per Diab).

As per Claim 3, 16, 18, Li teaches/suggests (along with its apparatus equivalent of Claim 16 and article of manufacture equivalent in Claim 18, where claim 18 includes the limitations of both Claims 1 and 3 and so incorporates the rejections presented above regarding claim 1 as well) routing the communication by the processor-based device to a particular one of a plurality of destination terminals of a communication system, wherein the routing is based on the category of the word, and wherein the communication system comprises the processor-based device and the plurality of destination terminals ("routing... appropriate destination within a call center", Section 4; where the routing to destinations in the call-center/system based on the query's categorization, which is done via the joint classifier, which includes categorizing the words in the query, and the "system" can be interpreted as the call router and all of the places that the call is routed to; and this is "joint classification" in the sense that it "jointly" uses both term information and category information to perform classification [i.e. "joint classifier is configured to determine at least one category for the words, by



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applying a combination of word information and word class information to the words”, Specification, page 6]).

As per Claim 5, Li teaches selecting of the plurality of terms is further based on a percentile value applied to the respective information-gain values of each term in the combination of terms (“top p percentile... according to the IG score”, Section 3; where the terms being in the combination of terms is addressed in the same manner as above by Diab in the parent claim, the set selected which is part of the corpus they are selected from can be interpreted as the combination of terms as well).

As per Claim 6, Li teaches wherein the information-gain value for each term in the combination of terms, indicates the average entropy variations over a plurality of possible categories for each term in the combination of terms (“significance of the term based on the entropy variations of the categories, which relates to the perplexity of the classification task”, Section 2; “literal terms... may not match those of a relevant document”, Section 1, paragraph 1; “IG enhanced... classified... categorize an unknown document”, Section 3; where the entropy variations are taught by Li to relate to perplexity and so an entropy calculation is also a perplexity calculation and Equation 1 describes the information gain value being calculated from entropy/perplexity. Also the subscript  $t_i$  at the end of Section 2 at least suggests that there is more than one term for which the information gain is calculated; where the terms being in the combination of terms is addressed above by Diab in the parent claim, the set selected which is part of

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the corpus they are selected from can be interpreted as the combination of terms as well).

As per Claim 7, 17, Li teaches (along with its apparatus equivalent of Claim 17) wherein the category of the word is a cell in the term-category matrix ("cell... j-th category", Section 3).

As per Claim 9, Li fails to teach wherein the combination of terms is generated by interleaving individual word-terms with their corresponding word-classes.

Diab teaches/suggests wherein the combination of terms is generated by interleaving individual word-terms with their corresponding word-classes ("word sense tagging... automatically sense annotating... large amounts of data... using an unsupervised algorithm... bootstrap... creating a sense-tagged corpus", Introduction, especially paragraph 3; "project the sense tags from the target side to the source side... KIND-OF-DRAMA sense... CALAMITY... the tagging... would yield... large number of French words will receive tags from the English sense inventory", Approach, especially 4th bullet, paragraph ending at the upper right of page 257, and last paragraph; where word-sense tagging interleaves [mixes or inserts the sense tags regularly between words in the corpus] the sense/word-classes and their respective words/word-terms)

Therefore, it would have been obvious to one of ordinary skill in the art at the time of invention to perform a **simple substitution** of one corpus which the information-gain-matrix performs selection from with another, because Li teaches a classification

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method/device **which differed from the claimed device by the substitution of a** corpus containing word class information and word term information generated by some means used by Li to generated a matrix, with another corpus containing the same information derived/generated by a processor. Diab teaches that a corpus generated by a processor and containing word class information and word term information **was known in the art. One of ordinary skill in the art could have substituted one** corpus **for another to obtain the predictable results of** a system which performs classification using a matrix generated from a corpus containing terms and classes (as per Li) where the corpus containing terms and classes is generated by a processor (as per Diab).

As per Claim 10, Li teaches/suggests a method comprising: receiving, by a processor-based device, a communication that comprises at least one word, wherein each of the at least one word that is a natural-language word ("natural language understanding... directing the user's call... matches a user's request", Section 4, Experimental Setup, paragraph 1; where users communicate by speaking in natural language which includes speaking natural language words)

selecting by the processor-based device a plurality of terms wherein the selecting is based on an information-gain value of each term ("term-document matrix... each selected term... IG based term selection is implemented... terms are selected and used in the term-document matrix based on their discriminative power", Section 3; where the terms selected are IG based and sorted by their individual values)

generating by the processor-based device a term-category matrix, wherein (i) the term-category matrix comprises a plurality of terms and a plurality of categories, and (ii) each term in the matrix is associated with at least one category ("term-document matrix M is formed by terms... selected term is mapped to a unique row vector and each category is mapped to a unique column vector", Section 3, especially paragraph 3; where the matrix is formed by combining terms [i.e. word terms] and categories [word-classes], and in a matrix, the matrix cell corresponding to a specific row's term/word-term and a specific column's category/word-class associates the term and the category corresponding to a cell; Alternatively, words are naturally associated with some particular class [e.g. words that are verbs, medical words, English words, etc.] and "at least one category" as claimed does not necessarily refer to any category in particular so any word naturally reads on this claim limitation because words are, by virtue of what they are, part of some form of category)

classifying the communication by utilizing a joint classifier upon the at least one word, wherein the joint classifier comprises the term-category matrix ("LSI classifier... categorize an unknown document... derived from... as in LSI according to IG enhanced term-document matrix... similarity... n-best categories", Section 3; "user's request", Section 4; where categorizing a document by consequence categorizes the word in that document, and this is "joint classification" in the sense that it "jointly" uses both term information and category information to perform classification [i.e. "joint classifier is configured to determine at least one category for the words, by applying a combination of word information and word class information to the words", Specification, page 6])).

Li fails to teach generating by the processor-based device a combination of terms, based on the word, comprising: (i) a set of word-terms and (ii) a set of word-classes, wherein a term is one of a word-term and a word-class, where the plurality of terms selected is from the combination of terms, where the terms assigned information-gain values are the combination of terms

Diab teaches/suggests generating by the processor-based device a combination of terms, based on the word, wherein a term is one of a word-term and a word-class comprising: (i) a set of word-terms and (ii) a set of word-classes, wherein a term is one of a word-term and a word-class ("word sense tagging... automatically sense annotating... large amounts of data... using an unsupervised algorithm... bootstrap... creating a sense-tagged corpus", Introduction, especially paragraph 3; "project the sense tags from the target side to the source side... KIND-OF-DRAMA sense... CALAMITY... the tagging... would yield... large number of French words will receive tags from the English sense inventory", Approach, especially 4th bullet, paragraph ending at the upper right of page 257, and last paragraph; Applicant does not claim that the word that the generation is based on was derived from the communication, so as long as the generated data includes the word that also exists in the communication, it is "based on the word" that the communication "comprises"; Diab teaches sense-tagging words to create a corpus of sense-tagged data. Each of these sense-tagged words includes a word-class like CALAMITY and a word-term like catastrophe. Diab teaches the existence of different senses [like KIND-OF-DRAMA] and it is at least obvious that catastrophe is not the only word with different senses in French. The sense-annotated

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words in the corpus, collectively, are a “combination of terms” because the classes/senses are combined with their corresponding words, and at the very least in set theory sets can include 1 element, or alternatively, collectively all of the sense-annotated words are a set of word-terms and their corresponding senses collectively are a set of word-classes)

where the plurality of terms selected is from the combination of terms, where the terms assigned information-gain values are the combination of terms (“word sense tagging... automatically sense annotating... large amounts of data... using an unsupervised algorithm... bootstrap... creating a sense-tagged corpus”, Introduction, especially paragraph 3; “project the sense tags from the target side to the source side... KIND-OF-DRAMA sense... CALAMITY... the tagging... would yield... large number of French words will receive tags from the English sense inventory”, Approach, especially 4th bullet, paragraph ending at the upper right of page 257, and last paragraph; where Li [in Section 3, especially paragraph 2] teaches that the term-document matrix is generated from a labeled corpus, though it does not specifically state how the corpus is generated. Diab teaches generating a labeled corpus by a processor which contains the very information that Li wishes to extract for Li's matrix. Therefore, one of ordinary skill in the art can simply substitute the corpus used in Li with one generated from a processor as per Diab that contains the information needed to generate the matrix, and which can be used to bootstrap the classifier described in Li)

Therefore, it would have been obvious to one of ordinary skill in the art at the time of invention to perform a **simple substitution** of one corpus which the information-

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gain-matrix performs selection from with another, because Li teaches a classification method/device **which differed from the claimed device by the substitution of a** corpus containing word class information and word term information generated by some means used by Li to generated a matrix, with another corpus containing the same information derived/generated by a processor. Diab teaches that a corpus generated by a processor and containing word class information and word term information **was known in the art. One of ordinary skill in the art could have substituted one** corpus **for another to obtain the predictable results of** a system which performs classification using a matrix generated from a corpus containing terms and classes (as per Li) where the corpus containing terms and classes is generated by a processor (as per Diab).

As per Claim 11, Li teaches wherein a cell  $I,j$ , of the term-category matrix represents a classification by the processor-based device of an  $i$ -th selected term into a  $j$ -th category ("LSI classifier... categorize an unknown document... similarity... n-best categories", Section 3; "user's request", Section 4; where categories in the matrix are among the  $j$  categories and categorizing a request including terms categorizes it into a category among the categories numbered by the values of  $j$ . Cells of matrices correspond to a particular row and column and in the case of a cell corresponding to a word/row and class/column, the cell represents an association between a word and the corresponding class)

As per Claim 12, Li teaches/suggests a method comprising: receiving, by a processor-based device, a communication that comprises a word that is a natural-language word ("natural language understanding... directing the user's call... matches a user's request", Section 4, Experimental Setup, paragraph 1; where users communicate by speaking in natural language which includes speaking natural language words)

selecting by the processor-based device a plurality of terms wherein the selecting is based on an information-gain value of each term ("term-document matrix... each selected term... IG based term selection is implemented... terms are selected and used in the term-document matrix based on their discriminative power", Section 3; where the terms selected are IG based and sorted by their individual values)

wherein the selecting comprises: i) calculating an information gain value for each term that corresponds to the word ("terms are selected and used... according to IG criterion... sort the terms", Section 3; "terms in documents", Section 1, paragraph 1; where sorting terms by their IG values means that each term had its IG value calculated such that they can be sorted, and the terms are in documents that communicate information [received at the input to the classification system], and documents contain words and so the terms in this context are words)

ii) sorting the terms in the union of terms in a descending order of information gain values ("sort the terms by their IG values in descending order", Section 3)

iii) setting a threshold of an information gain value corresponding to a specified percentile ("select top p percentile of terms according to the IG score distribution",



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Section 3; where taking the top p percentile sets the lowest of that p percentile as the threshold IG score)

iv) selecting only the terms having an information gain value greater than or equal to the threshold to generate the plurality of terms (“select top p percentile of terms”, Section 3; where taking the top p percentile takes all terms exceeding the lowest IG value in that percentile and excludes everything falling below the percentile).

Li fails to teach generating by the processor-based device a combination of terms, based on the word, comprising: (i) a set of word-terms and (ii) a set of word-classes, wherein a term is one of a word-term and a word-class, where the plurality of terms selected is from the combination of terms, where the terms assigned information-gain values are the combination of terms, where the plurality of terms selected is from the combination of terms, where the terms assigned information-gain values are the combination of terms, and where the terms are from the combination of terms

Diab teaches/suggests generating by the processor-based device a combination of terms, based on the word, wherein a term is one of a word-term and a word-class comprising: (i) a set of word-terms and (ii) a set of word-classes, wherein a term is one of a word-term and a word-class (“word sense tagging... automatically sense annotating... large amounts of data... using an unsupervised algorithm... bootstrap... creating a sense-tagged corpus”, Introduction, especially paragraph 3; “project the sense tags from the target side to the source side... KIND-OF-DRAMA sense... CALAMITY... the tagging... would yield... large number of French words will receive tags from the English sense inventory”, Approach, especially 4th bullet, paragraph

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ending at the upper right of page 257, and last paragraph; Applicant does not claim that the word that the generation is based on was derived from the communication, so as long as the generated data includes the word that also exists in the communication, it is "based on the word" that the communication "comprises"; Diab teaches sense-tagging words to create a corpus of sense-tagged data. Each of these sense-tagged words includes a word-class like CALAMITY and a word-term like catastrophe. Diab teaches the existence of different senses [like KIND-OF-DRAMA] and it is at least obvious that catastrophe is not the only word with different senses in French. The sense-annotated words in the corpus, collectively, are a "combination of terms" because the classes/senses are combined with their corresponding words, and at the very least in set theory sets can include 1 element, or alternatively, collectively all of the sense-annotated words are a set of word-terms and their corresponding senses collectively are a set of word-classes)

where the plurality of terms selected is from the combination of terms, where the terms assigned information-gain values are the combination of terms, and where the terms are from the combination of terms ("word sense tagging... automatically sense annotating... large amounts of data... using an unsupervised algorithm... bootstrap... creating a sense-tagged corpus", Introduction, especially paragraph 3; "project the sense tags from the target side to the source side... KIND-OF-DRAMA sense... CALAMITY... the tagging... would yield... large number of French words will receive tags from the English sense inventory", Approach, especially 4th bullet, paragraph ending at the upper right of page 257, and last paragraph; where Li [in Section 3,

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especially paragraph 2] teaches that the term-document matrix is generated from a labeled corpus, though it does not specifically state how the corpus is generated. Diab teaches generating a labeled corpus by a processor which contains the very information that Li wishes to extract for Li's matrix. Therefore, one of ordinary skill in the art can simply substitute the corpus used in Li with one generated from a processor as per Diab that contains the information needed to generate the matrix, and which can be used to bootstrap the classifier described in Li)

Therefore, it would have been obvious to one of ordinary skill in the art at the time of invention to perform a **simple substitution** of one corpus which the information-gain-matrix performs selection from with another, because Li teaches a classification method/device **which differed from the claimed device by the substitution of a** corpus containing word class information and word term information generated by some means used by Li to generated a matrix, with another corpus containing the same information derived/generated by a processor. Diab teaches that a corpus generated by a processor and containing word class information and word term information **was known in the art. One of ordinary skill in the art could have substituted one** corpus **for another to obtain the predictable results of** a system which performs classification using a matrix generated from a corpus containing terms and classes (as per Li) where the corpus containing terms and classes is generated by a processor (as per Diab).

As per Claim 13, Li teaches wherein the selected terms in the plurality of terms are processed by the processor-based device to form a term-category matrix from which a joint classifier determines at least one category for the word, and wherein the processor-based device comprises the joint classifier ("LSI classifier... categorize an unknown document... derived from... as in LSI according to IG enhanced term-document matrix... similarity... n-best categories", Section 3; "user's request", Section 4; where categorizing a document by consequence categorizes the word in that document, and this is "joint classification" in the sense that it "jointly" uses both term information and category information to perform classification [i.e. "joint classifier is configured to determine at least one category for the words, by applying a combination of word information and word class information to the words", Specification, page 6]).

As per Claim 14, Li teaches generating by the processor-based device a term-category matrix, wherein (i) the term-category matrix comprises a plurality of terms and a plurality of categories, and (ii) each term in the matrix is associated with at least one category ("term-document matrix M is formed by terms... selected term is mapped to a unique row vector and each category is mapped to a unique column vector", Section 3, especially paragraph 3; where the matrix is formed by combining terms [i.e. word terms] and categories [word-classes], and in a matrix, the matrix cell corresponding to a specific row's term/word-term and a specific column's category/word-class associates the term and the category corresponding to a cell; Alternatively, words are naturally associated with some particular class [e.g. words that are verbs, medical words, English

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words, etc.] and "at least one category" as claimed does not necessarily refer to any category in particular so any word naturally reads on this claim limitation because words are, by virtue of what they are, part of some form of category)

selecting from the term-category matrix, by the processor-based device, a category for the word ("LSI classifier... categorize an unknown document... derived from... as in LSI according to IG enhanced term-document matrix... similarity... n-best categories", Section 3; "user's request", Section 4; where categorizing a document by consequence categorizes the word in that document, and this is "joint classification" in the sense that it "jointly" uses both term information and category information to perform classification [i.e. "joint classifier is configured to determine at least one category for the words, by applying a combination of word information and word class information to the words", Specification, page 6])

routing the communication by the processor-based device to a particular one of a plurality of destination terminals of a communication system, wherein the routing is based on the category of the word, and wherein the communication system comprises the processor-based device and the plurality of destination terminals ("routing... appropriate destination within a call center", Section 4; where the routing to destinations in the call-center/system based on the query's categorization, which is done via the joint classifier, which includes categorizing the words in the query, and the "system" can be interpreted as the call router and all of the places that the call is routed to).

1. Claim 4 is rejected under 35 U.S.C. 103(a) as being unpatentable over Li, in view of Diab, as applied to Claim 1, above, and further in view of Sakai et al. (US 7,099,819), hereafter Sakai.

As per Claim 4, Li, in view of Diab, fail to teach wherein an automatic word class clustering algorithm is utilized to generate the word-classes.

Sakai teaches wherein an automatic word class clustering algorithm is utilized to generate the word-classes ("category decision rules... each text is classified to a category according to the category decision rule", col. 3, lines 35-50; "automatically creates a new category", col. 6, line 53 – col. 7, line 5; "if a cluster consisting of a large number of texts... new category to which this cluster is classified", col. 6, lines 34-40; "cluster generation unit", col. 6, lines 7-24; where the clustering is automatically performed and whose results is used for a new word class, and so it is an automatic word class clustering algorithm and is used to generate new word class [i.e., category] rules/information. Li and Diab teach where categories/senses are generated somehow [since they must have been derived from somewhere to be used in tagging], without providing the specifics. Sakai teaches another method for generating the same data and so a simple substitution of the generation can be performed to yield the class/sense information used in Diab's sense tagging ).

Therefore, it would have been obvious to one of ordinary skill in the art to perform a **simple substitution** of one category with another, because Li and Diab teach a **device which differed from the claimed device by the substitution of categories**

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generated by some unspecified manner with categories generated by clustering. Sakai teaches that categories generated by clustering **were known in the art. One of ordinary skill in the art could have substituted one known element for another** by using categories generated from clustering instead in the unsupervised tagging in Diab **in order to obtain the predictable results of** a system that performs classification based on a matrix derived from word class and word term data (Li) where the word class and word term data are automatically generated by a processor (Diab) based on classes determined initially using a form of clustering (Sakai).

### ***Conclusion***

2. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure. See PTO-892.

3. Applicant's amendment necessitated the new ground(s) of rejection presented in this Office action. Accordingly, **THIS ACTION IS MADE FINAL**. See MPEP § 706.07(a). Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

A shortened statutory period for reply to this final action is set to expire **THREE MONTHS** from the mailing date of this action. In the event a first reply is filed within **TWO MONTHS** of the mailing date of this final action and the advisory action is not mailed until after the end of the **THREE-MONTH** shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any

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extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the date of this final action.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to ERIC YEN whose telephone number is (571)272-4249. The examiner can normally be reached on M-F 7:30-4:00.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Richemond Dorvil can be reached on 571-272-7602. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

EY 7/29/10

/Eric Yen/

Examiner, Art Unit 2626